

Package Release

Unbabel for Service Cloud

Introduction

Unbabel is seamlessly integrated into Salesforce Service Cloud, delivering human-quality translations at speed.

In this document, we describe how you can update the Unbabel Apps for the latest versions.

Latest Packages

Latest package versions released.

Unbabel Connector

Installation URL

[your Salesforce Org URL]/[packaging/installPackage.apexp?p0=04t1n000002Gudv](#)

Unbabel for Service Cloud

Installation URL

[your Salesforce Org URL]/[packaging/installPackage.apexp?p0=04t1v000002GzyG](#)

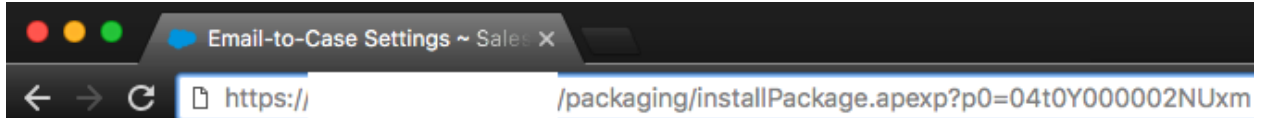
Steps

Please install the Apps by the correct order:

- **Unbabel Connector v1.55**
- **Unbabel Service Cloud v1.67**

For each package:

1. Copy the URL into a browser where you have already login into the target Salesforce Org. Press the "enter" key.



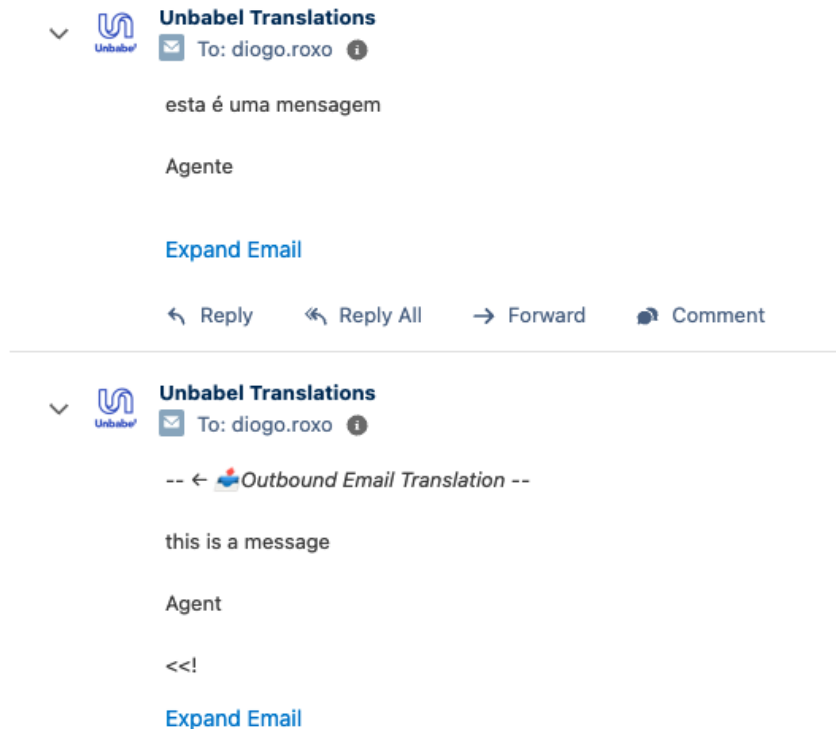
2. After that select "Install for Admin Only", or the option that best suits your organization needs and perform the necessary steps to update the managed package.
3. As the last step please save the configuration in order to remain with the previous values.

Release Notes


Add header tag/label on Unbabel agent language feed entries


In order to help the agent to follow up on the conversation, we added header tags on the agent language feed messages.

Outbound emails



Inbound translation

▼  **Unbabel Translations**
✉ To: salesforce-dev-team ⓘ


-- →  *Inbound Email Translation* --

Good Morning!

I lost access to my account, can you help?

Best regards

--

▼  **Diogo Roxo**
✉ To: salesforce-dev-team ⓘ


Bom dia,

Perdi o acesso à minha conta, podem ajudar?

Cumprimentos,


--

Thread translation

▼  **Unbabel Translations**
✉ ⓘ

-- *Internal Comment Translation* --


this is a comment


-- ←  *Outbound Email Translation* --

hello how can i help?

Agent

↩ Reply ↩️ Reply All → Forward 🗨 Comment

>  **Unbabel Translations**
💬 Isto é um comentário

>  **Unbabel Translations**
✉ Olá como posso ajudar? Agente