

# Package Release

*Unbabel for Service Cloud*

## Introduction

Unbabel is seamlessly integrated into Salesforce Service Cloud, delivering human-quality translations at speed.

In this document, we describe how you can update the Unbabel Apps for the latest versions.

## Latest Packages

Latest package versions released.

### Unbabel Connector

#### Installation URL

[your Salesforce Org URL]/[packaging/installPackage.apexp?p0=04t1n000002GufS](#)

### Unbabel for Service Cloud

#### Installation URL

[your Salesforce Org URL]/[packaging/installPackage.apexp?p0=04t1v000002H0Ch](#)

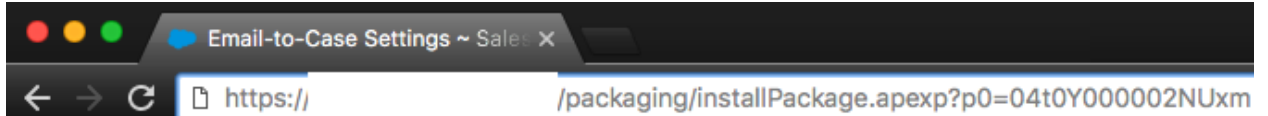
## Steps

Please install the Apps by the correct order:

- **Unbabel Connector v1.56**
- **Unbabel Service Cloud v1.69**

For each package:

1. Copy the URL into a browser where you have already login into the target Salesforce Org. Press the "enter" key.



2. After that select "Install for Admin Only", or the option that best suits your organization needs and perform the necessary steps to update the managed package.
3. As the last step please save the configuration in order to remain with the previous values.

## Release Notes

### **Fix wrong tagging outbound messages**

When manually translating an outbound email message, we were wrongly tagging the email message as inbound.

### **Fix duplicated translation on email threads**

This issue occurred when a draft email was present on a case email.

### **Fix email thread parser**

When using the email translation tab, In some edge cases, we were wrongly displaying header tags on the email message.