Package Release

Unbabel for Service Cloud

Introduction

Unbabel is seamlessly integrated into Salesforce Service Cloud, delivering human-quality translations at speed.

In this document, we describe how you can update the Unbabel Apps for the latest versions.

Latest Packages

Latest package versions released.

Unbabel Connector

Installation URL

[your Salesforce Org URL]/packaging/installPackage.apexp?p0=04t1n000002Gujo

Unbabel for Service Cloud

Installation URL

[your Salesforce Org URL]/packaging/installPackage.apexp?p0=04t1v000002H0NB

Steps

Please install the Apps by the correct order:

- Unbabel Connector v1.58
- Unbabel Service Cloud v1.71

For each package:

1. Copy the URL into a browser where you have already login into the target Salesforce Org. Press the "enter" key.



- 2. After that select "Install for Admin Only", or the option that best suits your organization needs and perform the necessary steps to update the managed package.
- 3. As the last step please save the configuration in order to remain with the previous values.

Release Notes

Fix rendering of email templates on the Email Translation tab

The issue was causing that the folders were not being correctly displayed in the Email template component.

Fix thread id usage on subject line misplacing no translate tags

In some cases the no translate tags were being misplaced on the email subject, causing that they were not correctly interpreted on the Unbabel side.