

Package Release

Unbabel for Service Cloud

Introduction

Unbabel is seamlessly integrated into Salesforce Service Cloud, delivering human-quality translations at speed.

In this document, we describe how you can update the Unbabel Apps for the latest versions.

Latest Packages

Latest package versions released.

Unbabel Connector

Installation URL

[your Salesforce Org URL]/[packaging/installPackage.apexp?p0=04t1n000002GukS](#)

Unbabel for Service Cloud

Installation URL

[your Salesforce Org URL]/[packaging/installPackage.apexp?p0=04t1v000002H0QP](#)

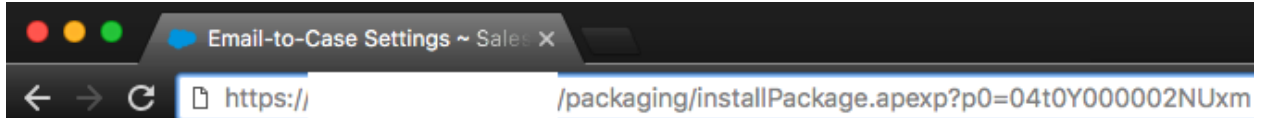
Steps

Please install the Apps by the correct order:

- **Unbabel Connector v1.60**
- **Unbabel Service Cloud v1.73**

For each package:

1. Copy the URL into a browser where you have already login into the target Salesforce Org. Press the "enter" key.



2. After that select "Install for Admin Only", or the option that best suits your organization needs and perform the necessary steps to update the managed package.
3. As the last step please save the configuration in order to remain with the previous values.

Release Notes

Fix null exception when receiving a translation with the field subject empty

In cases where the subject field was empty we were returning an error when delivering the translations.

Add subject line to the translated description field to be visible by the Agent

Now when requesting a case translation, the subject is displayed along with the translated description on the case.

Update for async requests to avoid transaction issues with existing automations

When requesting a manual translation on the case, sometimes the transaction would create conflicts with the current automations in place. We updated our logic to use async transactions to avoid these issues.